

# DOMESTIC VIOLENCE INFORMATION SYSTEM

DVIS

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# WHAT IS DVIS?

D.V.I.S.

The Domestic Violence Information System (DVIS) is a centralized repository and source for information about defendants and their victims charged with domestic violence.



# D.V.I.S.

What is DVIS purpose?

The purpose of the project is to facilitate more effective interventions for battered women and their children by promoting collaborative involvement with the courts, child protective services, and service providers.

# ORIGINS OF D.V.I.S.

Palm Beach County's "Perfect Storm:"

- ☑ New Sheriff and State Attorney
- ☑ Creation of DOVE program at SAO
- ☑ Creation of DART program at PBSO
- ☑ Establishment of Home Safe
- ☑ D.V. Council formed
- ☑ VAWA funding for DOVE
- ☑ AGO grant for DOVE



# D.V.I.S.

Origins of DVIS:

DVIS grew out of the requirements that were identified from a Violence Against Women Act (VAWA) grant awarded to the Palm Beach County State Attorney's Office.

# D.V.I.S.

VAWA grant needs:

- ❖ A collaborative project involving law enforcement, criminal justice, social service, and private agencies.
- ❖ A project using exemplary software development standards endorsed by the Software Quality Institute and the IEEE Computer Society.



# D.V.I.S.

Completed project goals:

- To create an information system that will share information between agencies.
- To protect the safety of those persons victimized by domestic violence.
- To hold offenders accountable for their actions.
- To have this system duplicated in the various circuits within Florida.

# D.V.I.S.

“If you build it they will come”

- Create an application that is far more beneficial to use than to avoid.
- Involve the stakeholders in the process.
- Create a tool that is useful and easy to use. “Build it their way.”
- Make the technology a useful tool.



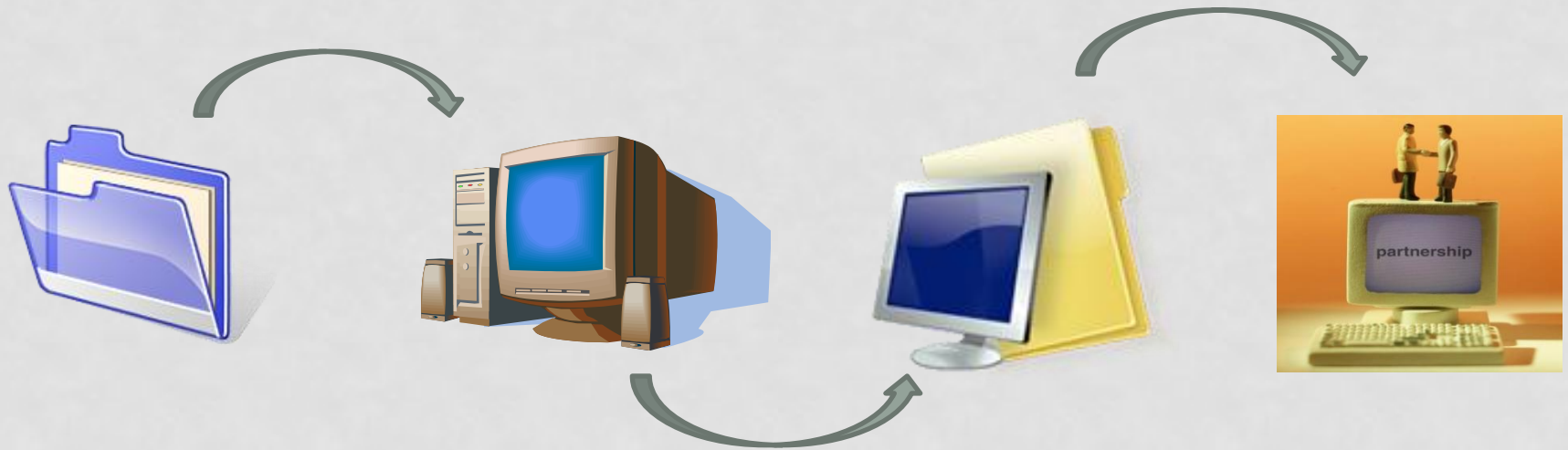
# D.V.I.S.

Most important:

- ✓ DVIS was created solely by the Palm Beach County State Attorney's Office.
- ✓ The software is not proprietary.
- ✓ The program is not copyright protected.

# HOW DVIS WORKS

Information flow:



Case file

STAC

DVIS

Web access

# D.V.I.S.

Changes observed during the project:

- Up-to-date information was available to multiple police agencies very quickly.
- Business processes began changing.
- New ways of doing things are regularly being recommended at stakeholder meetings.

# D.V.I.S.

Changes observed during the project:

- Improved communication between criminal justice agencies and service providers
- Current information is available to law enforcement, courts, and social agencies

# D.V.I.S.

Changes observed during the project:

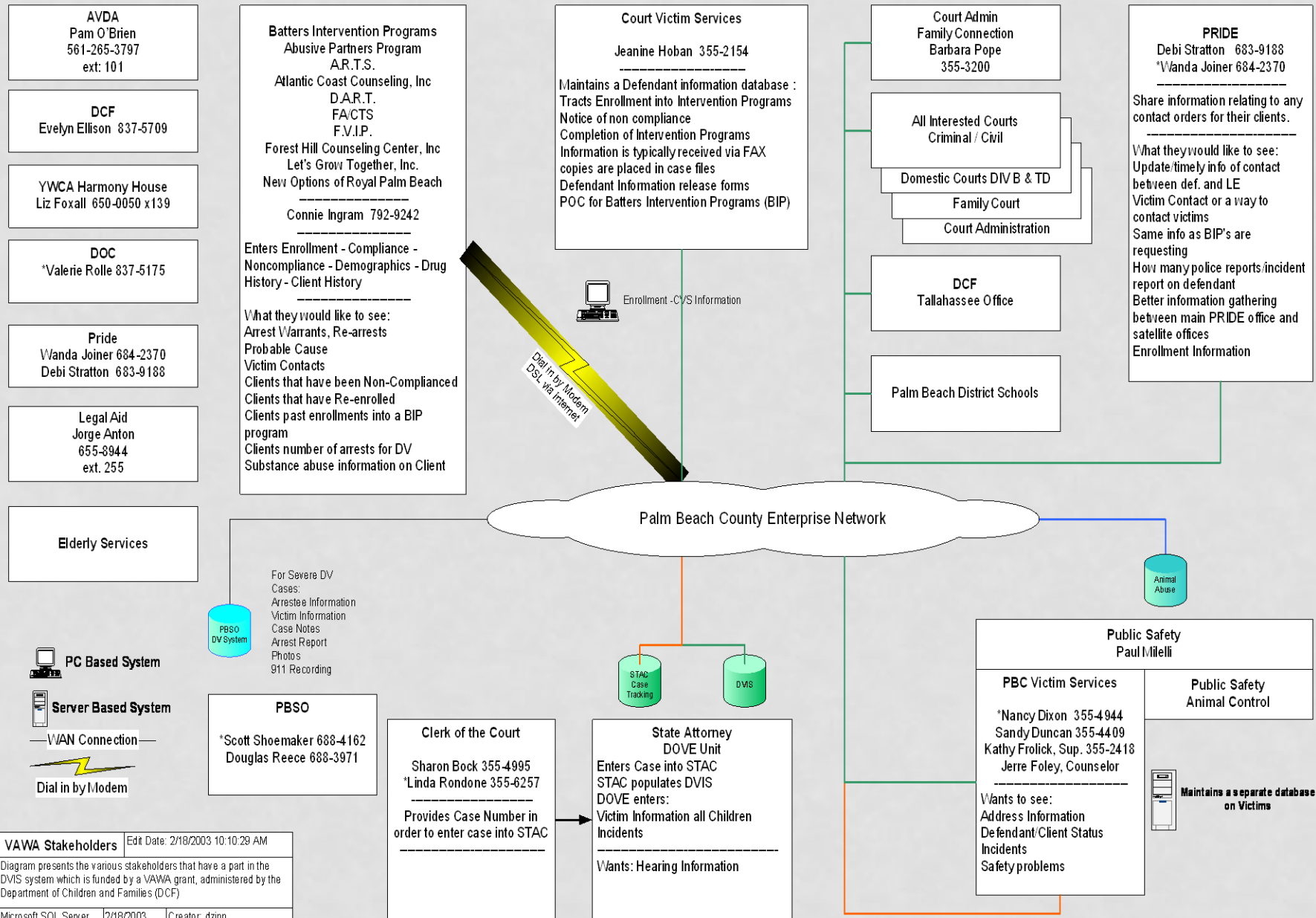
- Cases are more easily identified by “One Family One Court” project
- Student behavior problems can be meaningfully assessed and addressed
- D.C.F. monitors compliance with performance plan

# D.V.I.S.

Outreach strategies:

- Stakeholder involvement
- Provide an information platform
- Develop trust between stakeholders
- Maintain open lines of communication between all agencies involved

# Domestic Violence Information System (DVIS) Shared Information Stakeholders



<b>VAWA Stakeholders</b>	Edit Date: 2/18/2003 10:10:29 AM	
Diagram presents the various stakeholders that have a part in the DVIS system which is funded by a VAWA grant, administered by the Department of Children and Families (DCF)		
Microsoft SQL Server	2/18/2003	Creator: dzinn
VAWA Stakeholders-2.vsd	SAO 15	

# D.V.I.S.

Business benefits:

- ▶ Business processes have been modified and streamlined
- ▶ Notification of compliance and non-compliance is instantaneous creating a model for change
- ▶ Victim confidentiality is maintained through system security and **selective access**



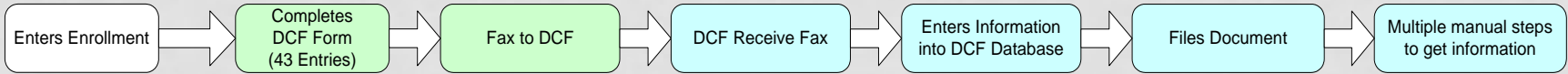
# D.V.I.S.

Business improvements:

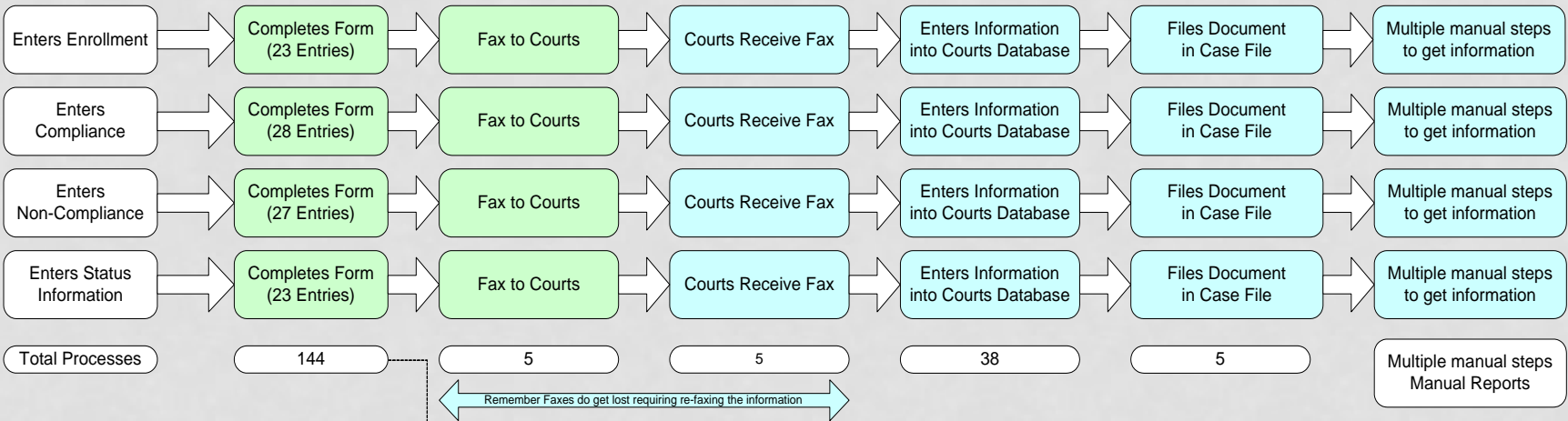
- ▶ Eliminated redundant reporting requirements
- ▶ Eliminated 116 data entry steps per client per program for the Batters Intervention Programs (BIPS)
- ▶ Eliminated 38 manual steps per case
- ▶ Immediate notification of compliance, non-compliance, negative incidents, & enrollments

# DVIS Business Process Improvement Model for Program Compliance Tracking and Reporting

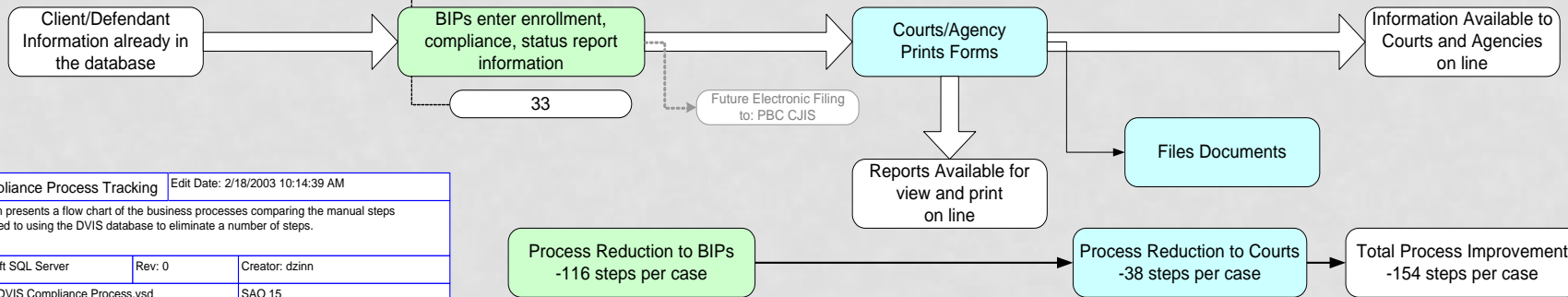
## BIP DCF Requirements (Current Process Steps)



## BIP Court Requirements (Current Process Steps)

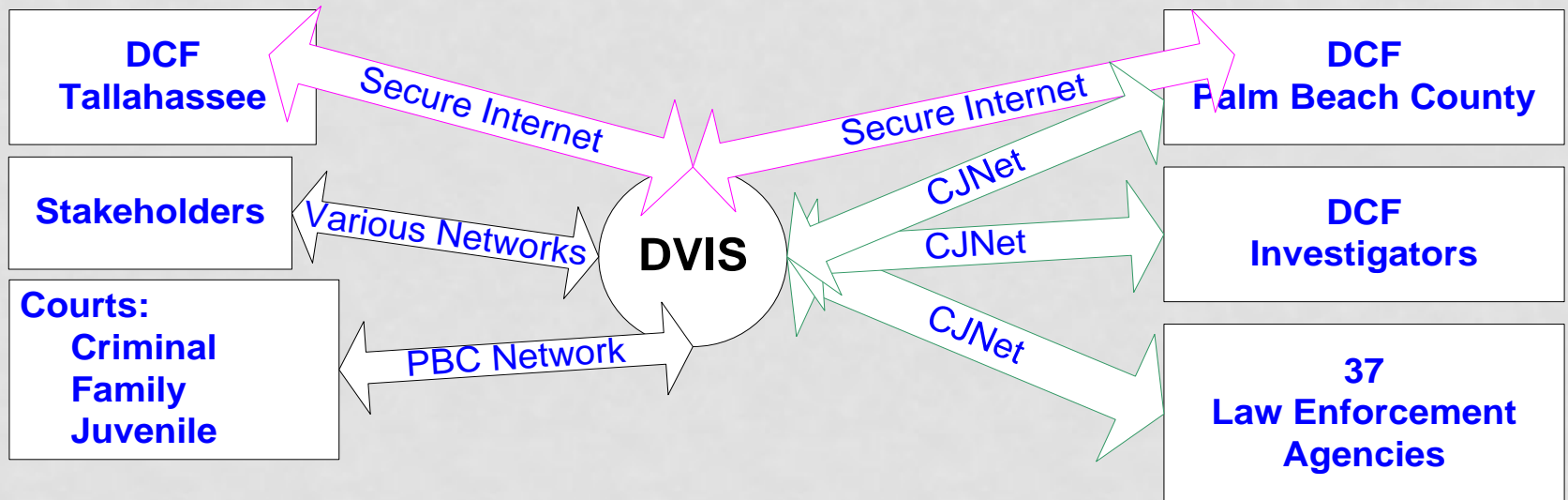


## DVIS Database effects on the current process



Compliance Process Tracking		Edit Date: 2/18/2003 10:14:39 AM
Diagram presents a flow chart of the business processes comparing the manual steps compared to using the DVIS database to eliminate a number of steps.		
Microsoft SQL Server	Rev: 0	Creator: dzinn
VAWA-DVIS Compliance Process.vsd	SAO 15	

# CONNECTING INFORMATION



# D.V.I.S.

## Training:

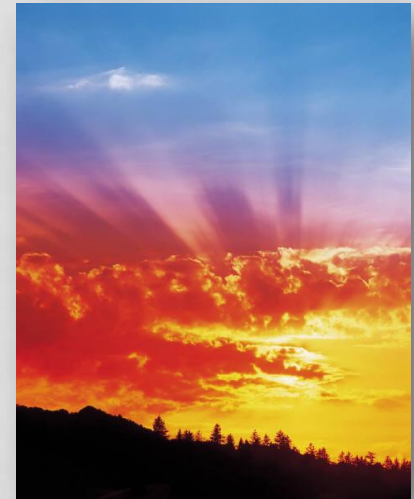
All stakeholders will receive training in DVIS and STAC where applicable.

User Guides will be developed to serve agencies that use DVIS.

# D.V.I.S.

Where do you go from here?

- ✓ Form a stakeholder committee
- ✓ Need to check your egos at the door
- ✓ This is a collaborative effort
- ✓ “Your not the boss of me!”
- ❖ Remember: It is a new day.



# D.V.I.S.

Where do you go from here?

Review your current business rules and processes using the new information model.

Come together as a team and work closely to meet each others business needs with an eye on this new model

Recommend your own changes and additions to DVIS

Use DVIS !!

D.V.I.S.

Questions?

